

**NuOz Corporation**

Unisoft Networks  
 Network OS  
 PacNet LLC  
 Northwest Nexus  
 Commercial Office Systems  
 Onsite Technical Services

**NuOz****Return Authorization Form**

Company Name:		Date:	RMA # (office use only)	
Address:				
City:		State:	Zip:	
Contact Name:	Phone #:	Fax #:	Email Address:	

INVOICE #	ITEM DESC.	INV. DATE	QTY	COST	SERIAL #	PROBLEM DESCRIPTION	CODE

**IS PRODUCT FACTORY SEALED? YES NO** If no, please explain \_\_\_\_\_

THE ABOVE INFORMATION **MUST** BE SUPPLIED TO OBTAIN AN RMA NUMBER

**CODE: REP - REPAIR/REPLACE  
 CRE - CREDIT**

**An RMA number must be issued before any transaction takes place.**

Fax completed form with detailed problem description to 425-869-0165 or email to rma@nuoz.com. An RMA Number will be faxed or emailed back depending on how it was sent. You will receive instructions back on the next steps to take.

Special order items may or may not be returnable depending on manufacturer's policy.  
 Product must be returned with all documentation, drivers, cables and packing material.  
 Product cannot be returned for credit after 30 days from the invoice date.  
 Credit will not be issued for CPU's and Memory.  
**\*\* DO NOT** write on the outside of the product box or your RMA will be denied.  
**RETURN** defective product against Advance RMA's within 5 working days in order to avoid a 15% handling fee.  
**RMA numbers are valid for 10 days from the date of issue.**  
 All returns must be freight prepaid.

**NUOZ OFFICE USE ONLY**

ADVANCE RMA <input type="checkbox"/>	REPLACE <input type="checkbox"/>	REPAIR <input type="checkbox"/>	CREDIT <input type="checkbox"/> CM#
Order Date:	Order Date:	Date Received:	Credit Date:
Mfg RMA #:	Date Rcv'd By Customer:	Date Rcv'd By Mfg:	Credit CC: Yes <input type="checkbox"/> No <input type="checkbox"/> Check: Yes <input type="checkbox"/> No <input type="checkbox"/>
Replacement New Unit: Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved: Yes <input type="checkbox"/> No <input type="checkbox"/>	Special Notes:	
New S/N:	By:		